



COVID-19 VACCINE PROVIDER RESOURCES

REMINDER

Please be aware that by acknowledging the receipt of this email, it becomes your organization's, and anyone representing your organization, responsibility to manage, understand, and adhere to vaccine management, storage, and administration guidelines based on your CDC agreement to be a COVID-19 vaccine provider.

- ❖ Vaccines redistributed by San Joaquin County Public Health Services will be delivered at **REFRIGERATED** temperatures (2 to 8°C) and must be stored accordingly upon receipt *unless vaccines are requested to be delivered FROZEN (-15 to -25 °C) when ordering on *Healthy Futures/RIDE*.
- ❖ **Under no circumstances may partially frozen vaccines be stored in the freezer if they were transported and delivered at refrigerated temperatures.** If you have any questions regarding these instructions, contact the IZ Assistance program at Public Health **209-468-3822** or email sjc_iz@sjcphs.org.
- ❖ Please review the Emergency Use Authorization (EUA) Fact Sheet for Healthcare Providers attached to your shipment, for vaccine storage, handling, and administration guidelines.
- ❖ Please note EUA's may be updated. Verify you have the most updated version by visiting the COVID19 vaccine FDA link: <https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/covid-19-vaccines>.
- ❖ Please be sure that all staff administering and managing cold chain of vaccines have reviewed and completed EZIZ trainings: <https://eziz.org/covid/vaccine-administration/#C1>.
- ❖ Please remember all doses **MUST** be reported in the Healthy Futures/RIDE registry. For user support, please contact RIDE Support at **209-468-2292** or email PHS-RIDE_Support@sjcphs.org.
- ❖ Please remember to report daily inventory in Vaccine Finder as required by the CDC. For user support, please contact vaccinfinder@secure.castlighthhealth.com.
- ❖ For question regarding myCAvax or further inquiries, contact the CDPH Call Center COVIDCallCenter@cdph.ca.gov or call **833-502-1245**.